

USDA Single Family Housing Guaranteed Loan Program UNAHA 2023



ricia vveare

Policy, Analysis and Communications Branch

Single Family Housing Guaranteed Loan Program Purpose

- The SFHGLP is designed to provide low- and moderate-income households the opportunity to own adequate, modest, decent, safe, and sanitary dwellings and in rural areas.
- The program provides loan guarantees to approved lenders for loans made to eligible applicants.
- The program offers eligible applicants the opportunity to acquire, build, rehabilitate, improve, or relocate a dwelling in rural areas.

Guaranteed Loan Program Lender Benefits

- 90% Loan Note Guarantee
- Earn Community Reinvestment Act (CRA) credits
- Program is not subsidized and is budget neutral; fully funded year-round by program fees
- USDA loans are sought after securities in the secondary market and receive the best investor pricing due to low prepayment rate ~7% (FHA 36%, VA 66%)

Guaranteed Loan Program Applicant Benefits

- 100% financing of appraisal value, no down payment
- Alternative credit allowable
- No Asset/Reserve Requirements
- No cap on purchase price
- Low fees 1% up front financing fee, .35 Annual fee
- Purchase, New Construction, and Refinance
- Single Close Construction Program
- Not limited to First Time Home Buyers
- No Set Acreage Limits
- Escrow for Repairs
- Interested Party Concessions to 6%
- Gifts, Grants, & Down payment assistance allowed with no CLTV



SFHGLP Comparison Chart

	USDA	FHA	VA **	Fannie Mae Home Ready*	Fannie Mae Conventional97%	Freddie Mac Home Possible*	Freddie Mac Home One
Purchase Price	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000
Interest Rate	3.75%	3.75%	3.75%	4%	4.25%**	4%	4%
Downpayment	0	3.5% (\$7,000)	0	3% (\$6,000)	3% (\$6,000)	3% (\$6,000)	3% (\$6,000)
Upfront Guarantee Fee/ UFMIP/Guaranty Fee	\$2,020.20 (1%)	\$3,377.50 (1.75% in '20)	\$4,600 (0-3.3% varying by eligibility. Utilized 2.3 as a more common rate)				
Total Base Loan	\$202,020.20	\$196,377.50	\$204,600	\$194,000	\$194,000	\$194,000	\$194,000
Monthly Annual Fee/MI	\$58.92 (.35%)	\$139.10 (.85%)	-0-	\$158.43 (.98%)	\$158.43 (.98%)	\$158.43 (.98%)	\$195.61 (1.21%)
Out of Pocket	\$0	\$7,000	\$0	\$6,000	\$6,000	\$6,000	\$6,000
TOTAL P & I	\$1023.39	\$1076.63	\$976.79	\$1084.62	\$1112.79	\$1084.62	\$1,121.80
FTHB req	no	no	no	no	yes	no*	yes

Notes:

Affordable lending programs may allow eligible gift and/or grant programs for the payment of upfront guarantee fees and down payment requirements.

Monthly mortgage insurance is represented with borrower paid monthly insurance (BPMI). Mortgage insurance rates are based on industry rates in September 2020 for required coverage for credit scores of 680 – 699.

Minimum credit scores may apply for some programs

- * Restricted to Low-Income applicants; ** Usually requires approx. ¼% higher rate for this program.
- ** Generally only available to Veterans

Program Eligibility

Eligibility Requirements

Determination of Applicant Eligibility



1. Property located in an eligible rural area

2. Total Household Income Within Program Limits - 115% of MHI

Single Family Housing Guaranteed Loan Program Property Eligibility

Eligibility Website

http://eligibility.sc.egov.usda.gov/eligibility/welcomeAction.do

United States Department of Agricultu Rural Development **ELIGIBILITY**

Contact Us -

Tutorials

Eligibility

nale Family Housing Guaranteed

Single Family Housing Direct

ulti-Family Housing F

ural Business OneRD Guarant

Water and Environmental Guaranteed
(Part of the OneRd Guarantee Loan Initiative)

Water and Environmental Direct

Community Facilities Guaranteed
(Part of the OneRd Guarantee Loan Initiative)

Make sure to select the correct program

Welcome to the USDA Income and Property Eligibility Site

This site is used to evaluate the likelihood that a potential applicant would be eligible for program assistance. In order to be eligible for many USDA loans, household income must meet certain guidelines. Also, the home to be purchased must be located in an eligible rural area as defined by USDA.

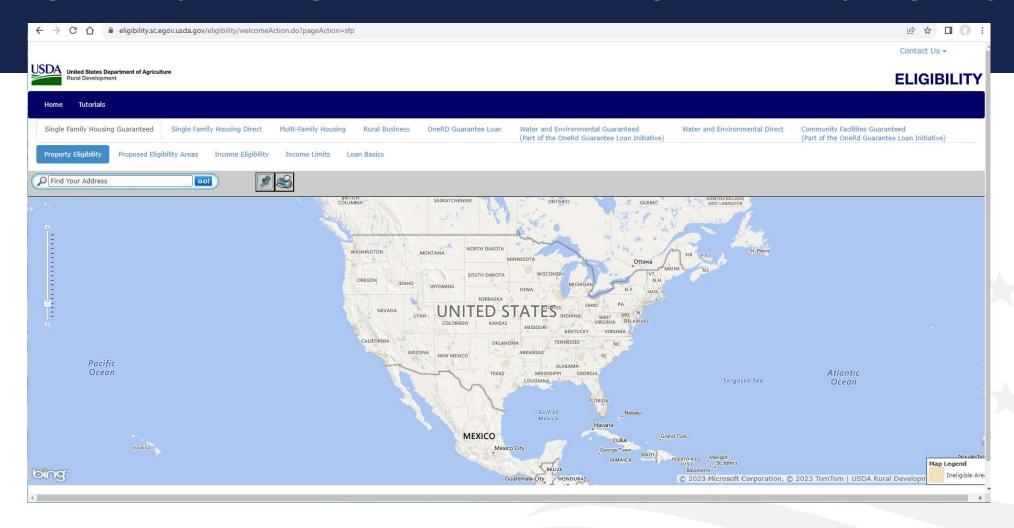
To learn more about USDA home loan programs and how to apply for a USDA loan, click on one of the USDA Loan program links above and then select the Loan Program Basics link for the selected program.

To determine if a property is located in an eligible rural area, click on one of the USDA Loan program links above and then select the Property Eligibility Program link. When you select a Rural Development program, you will be directed to the appropriate property eligibility screen for the Rural Development loan program you selected.

To assess potential eligibility of an applicant/household, click on one of the Single Family Housing Program links above and then select the applicable link.

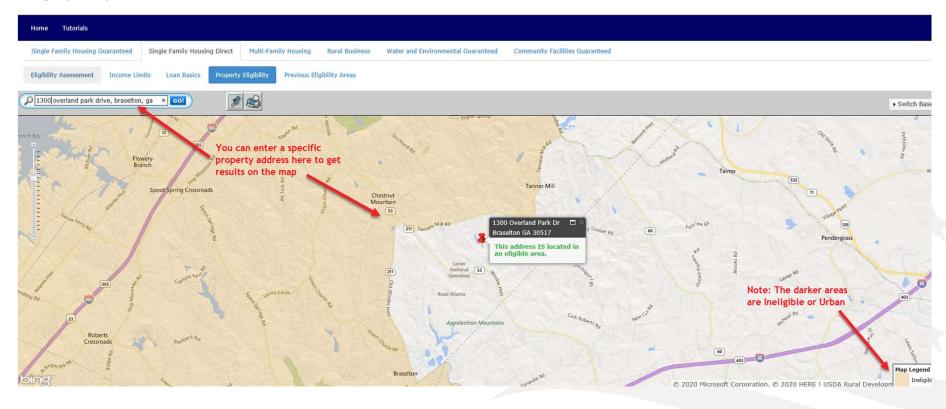
For additional information and to contact a USDA Program Representative, click on the Contact Us link above, and then select the appropriate USDA program.

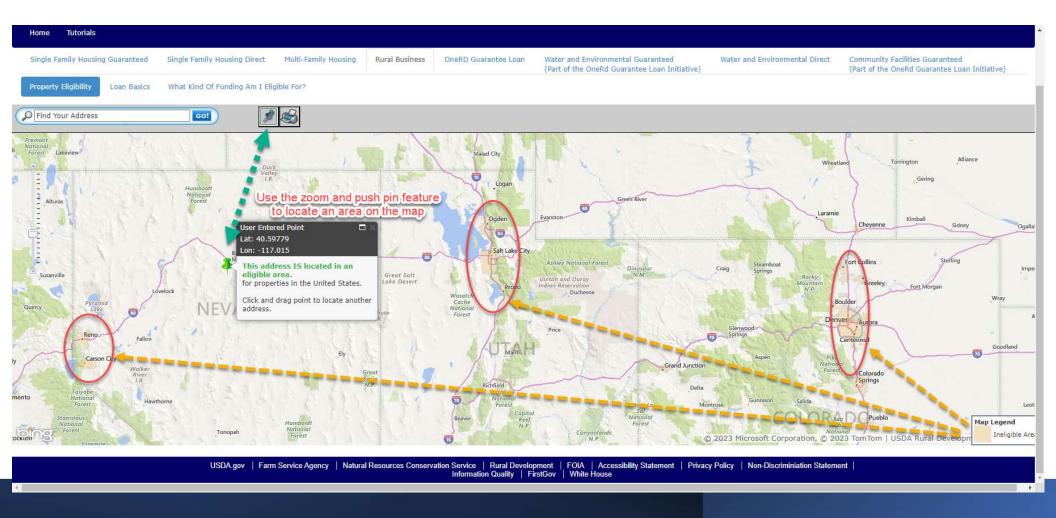
Single Family Housing Guaranteed Loan Program Property Eligibility



Single Family Housing Guaranteed Loan Program Property Eligibility

Looking up a Specific Address





Use the Zoom and Push Pin features to locate new construction or addresses the eligibility map cannot find

Single Family Housing Guaranteed Loan Program Maximum Income Limits

https://eligibility.sc.egov.usda.gov/eligibility/welcomeAction.do



Maximum Income Limits

Both USDA RD programs have **Maximum Income Limits** for household size:





Maximum Income Limits MONTANA

HB - 1 - 3555, Appendix 5

GUARANTEED HOUSING PROGRAM INCOME LIMITS

STATE: MONTANA			FY	2023 A D	JUSTE	DINCO	ME LI	MITS -	
	PROGRAM	1 PERSON	2 PERSON	3 PERSON	4 PERSON	5 PERSON	6 PERSON	7 PERSON	8 PERSON
Chouteau County, MT		CONTRACT			10000000		74 TATA - 185	W. C.	77.77.77.77
	VERY LOW INCOME	42000	42000	42000	42000	55450	55450	55450	55450
	LOW INCOME	67200	67200	67200	67200	88700	88700	88700	88700
	MOD . INC-GUAR . LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Custer County, MT		1000							
	VERY LOW INCOME	43050	43050	43050	43050	56850	56850	56850	56850
	LOW INCOME	68900	68900	68900	68900	90950	90950	90950	90950
	MOD . INC-GUAR . LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Daniels County, MT						14411			
	VERY LOW INCOME	43200	43200	43200	43200	57050	57050	57050	57050
	LOW INCOME	69100	69100	69100	69100	91200	91200	91200	91200
	MOD . INC-GUAR . LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Dawson County, MT									
AND SECTION ASSESSMENT OF THE PROPERTY OF THE	VERY LOW INCOME	42550	42550	42550	42550	56200	56200	56200	56200
	LOW INCOME	68100	68100	68100	68100	89900	89900	89900	89900
	MOD . INC-GUAR . LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Deer Lodge County, MT						7.126.379.000.004.011			
	VERY LOW INCOME	42000	42000	42000	42000	55450	55450	55450	55450
	LOW INCOME	67200	67200	67200	67200	88700	88700	88700	88700
	MOD . INC-GUAR . LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Fallon County, MT						1.50 Mar. 100 //		1.00 miles	
IA SCHOOL STAN	VERY LOW INCOME	47900	47900	47900	47900	63250	63250	63250	63250
	LOW INCOME	76650	76650	76650	76650	101200	101200	101200	101200
	MOD . INC-GUAR . LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Fergus County, MT	nob. inc com. bom	110000	110000	110000	110050	140050	140050	140050	140050
reigns county, Mi	VERY LOW INCOME	42000	42000	42000	42000	55450	55450	55450	55450
	LOW INCOME	67200	67200	67200	67200	88700	88700	88700	88700
	MOD . INC-GUAR . LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Flathead County, MT	MOD. INC-GUAR. LOAN	110650	110650	110650	110650	146030	146030	146030	146030
Flachead County, MI	VERY LOW INCOME	42000	42000	42000	42000	55450	55450	55450	55450
	LOW INCOME	67200	67200	67200	67200	88700	88700	88700	88700
	MOD.INC-GUAR.LOAN	110650	110650	110650	110650	146050	146050	146050	146050
Gallatin County, MT		50500	50500	50500	50500	50450		50.450	50.150
	VERY LOW INCOME	52600	52600	52600	52600	69450	69450	69450	69450
	LOW INCOME	84150	84150	84150	84150	111100	111100	111100	111100
	MOD . INC-GUAR . LOAN	120950	120950	120950	120950	159650	159650	159650	159650

^{*} ADD 8% OF 4 PERSON LIMIT FOR EACH PERSON IN EXCESS OF 8 PERSONS

(07/13/2023) PN 587

Return to top

^{**} MODERATE INCOME IS DEFINED AS THE GREATER OF 115% OF THE U.S. MEDIAN FAMILY INCOME OR 115% OF THE AVG.
OF THE STATE-WIDE AND STATE NON-METRO MEDIAN FAMILY INCOMES OR 115/80THS OF THE AREA LOW-INCOME LIMIT

Single Family Housing Guaranteed Loan Program Property Types

- Must be typical for the area
- Predominately residential in use, character, and design
- Must NOT be designed or utilized principally for income producing purposes or contain income producing land



Single Family Housing Guaranteed Loan Program Eligible Loan Purposes

Acquiring a Site and Dwelling

- New Construction including new manufactured (End-loan or Single-Close Construction)
- Existing (Stick built, modular, condos, and existing manufactured thru pilot*)
- <u>Land Trusts</u> and Leaseholds allowed

Reasonable and Customary Expenses

Associated with the purchase of a dwelling such as closing costs

Repairs and Rehabilitation

- In combination with a purchase
- Tribal Rehabilitation Pilot Program*

Refinance

Current RD Direct or GRH loans only



Manufactured Homes

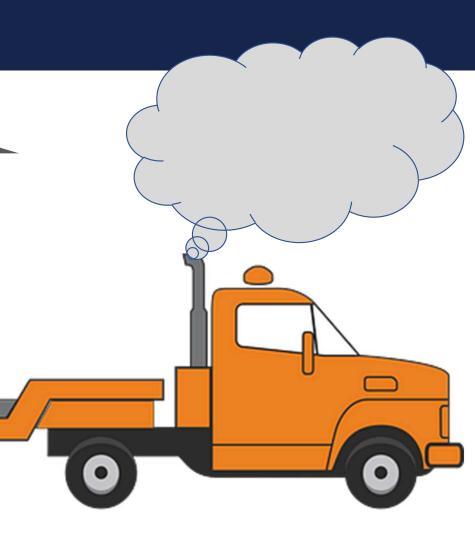
Unit must...

Be new (less than 12 months old and never occupied).

Have a minimum floor area of 400 square feet.

Have a remaining economic life of at least 30 years.

Be placed on a permanent foundation on land owned by the applicant.





Existing Manufactured Homes Pilot <a href="https://www.federalregister.gov/documents/2022/11/02/2022-23754/single-family-housing-section-502-direct-and-guaranteed-to-model-to

The effective date of the two regulatory waivers is November 2, 2022. The duration of the pilot program is anticipated to continue until November 4, 2024

Unit must...

Built on or after January first, 2006, in conformance with the Federal Manufactured Home Construction and Safety Standards (FMHCSS)

free of modifications with the exception of porches and decks that were built to engineered designs

Have a minimum floor area of 400 square feet.

Be placed on a permanent foundation on land owned by the applicant.

States included in the pilot CO, IA, LA, MI, MS, MT, NV, NH, NY, ND, OH, OR, PA, SD, TN, TX, <mark>UT</mark>, VT, VA, WA, WV, WI, and WY.





Manufactured Home Proposed Rule

SFH Guaranteed Origination

August 16, 2023

USDA Proposed Rule - Manufactured Housing Provisions

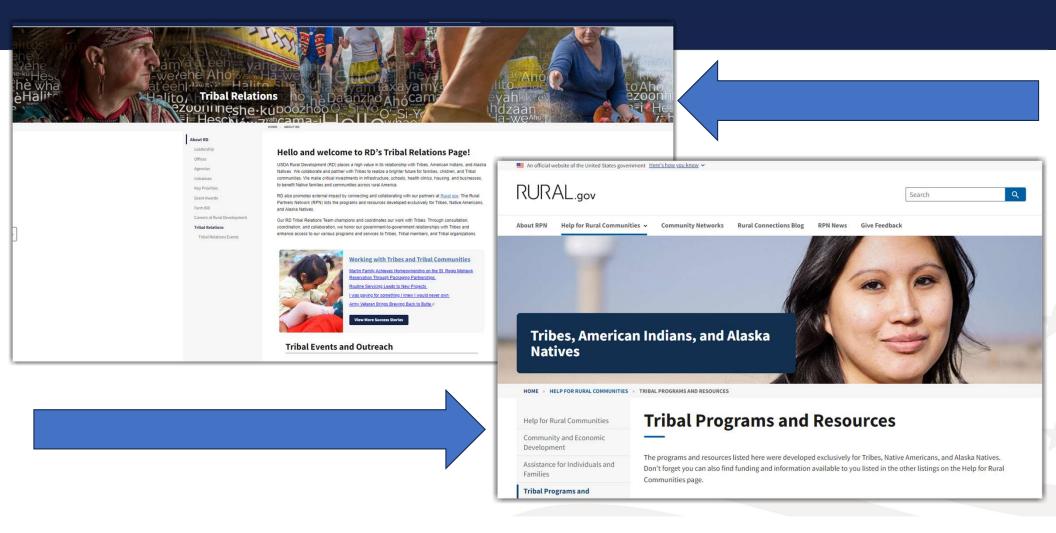
On August 16, 2023, a Proposed Rule was published in the Federal Register seeking comments on proposed changes to Handbook 1-3550 and Handbook 1-3555 that would make existing manufactured homes, which meet specific criteria, eligible for financing. In addition, the proposal reduces regulatory burdens related to manufactured housing requirements and provides flexibilities for energy efficient manufactured and modular homes located in land lease communities operating on a non-profit basis.

Comments on the proposed rule must be received on or before October 16, 2023.

Comments are invited through the Federal eRulemaking Portal at www.regulations.gov.

For information related to the Guaranteed Loan Program, please contact the Guaranteed Loan Division at sfhgld.program@usda.gov or (833) 314-0168.

Working with our Partners



Single Family Housing Guaranteed Loan Program

New Pilots for Native Americans

Appraisals – making accommodations for the lack of availability of appraisers with knowledge and experience of trust land property

Repair/Rehab – making allowance for properties currently owned without liens to be treated as "purchases" for the sake of utilizing the program



(1) Tribal Property Valuation Pilot Program



Notice published in the Federal Register –The effective date of the two pilot programs is July 26, 2023. The duration of both pilot programs is anticipated to continue until July 28, 2025

https://www.govinfo.gov/content/pkg/FR-2023-07-26/pdf/2023-15759.pdf



Together, America Prospers

NEWS RELEASE

USDA Launches Pilot Programs to Increase Affordable Homeownership Opportunities for People on Tribal Lands

Funding is Part of Biden-Harris Administration's Investing in America Agenda

WASHINGTON, July 26, 2023 – U.S. Department of Agriculture (USDA) Rural Development Acting Under Secretary Roger Glendenning today announced that USDA is launching two pilot programs to increase affordable homeownership opportunities for people on Tribal lands.

"Well-built, energy-efficient, affordable housing is essential to the vitality of communities in rural and Tribal America," Glendenning said. "The assistance I'm announcing today will help people across this nation have the resources they need to build, purchase or repair homes in Tribal communities. The Biden-Harris Administration is committed to ensuring that all Americans have an affordable place they can call home and opportunities to build generational wealth through homeownership."

USDA is launching the Tribal Property Valuation Pilot Program. It provides approved lenders the opportunity to obtain desktop appraisals for mortgage transactions on Tribal land. This program will help decrease the cost and eliminate potential inaccuracies of appraisal reports completed on properties located on Tribal land.

To learn more, read full NEWS RELEASE.

USDA is an equal opportunity provider, employer, and lender.

https://www.rd.usda.gov/newsroom/news-release/usda-launches-pilot-programs-increase-affordable-homeownership-opportunities-people-tribal-lands

Desk Top Appraisals

Option 1—When a qualified appraiser is readily available to complete a desktop appraisal, at reasonable terms; a qualified entity, as determined by the lender and appraiser, will provide all required property documentation to the lender for consideration. Examples of qualified entities include TDHE, THA, or other entities familiar with housing construction, repair, and conditions on tribal lands.





Option 2—When the lender determines a qualified appraiser is not readily available to complete a desktop appraisal at reasonable terms, a Rural Development Staff Appraiser will become involved, and A qualified entity, as determined by the lender and concurred with by Rural Development, will provide all required property documentation to the lender for consideration. Documentation provided by a party who has a financial interest in the sale or financing of the

property may be accepted if the Rural Development Staff Appraiser verifies such data from a disinterested source.

The cost approach may be used for either option and is also allowable for our non pilot loan types.

(2) Tribal Rehabilitation Pilot Program



- Available for homes located on tribal land
- The home must be owned by the proposed applicant(s), with no outstanding mortgages encumbering or other liens on the property
- Upon completion of the repairs, the home must meet the minimum property requirements of Department of Housing and Urban Development (HUD) Handbook 4000.1
- Loan can be up to 100% of the appraised value

Single Close Construction Benefits





Borrower Protection

Escrow up to 10% of purchase price, and up to 12-months of loan payments during construction



One Closing

Only one loan closing required, saving borrower from excess closing costs



Loan Note Guarantee at Closing!!

Issued prior to construction and sellable on secondary market



Two Products Available

Securitized and Standard



Reduced Risk

To both lenders and builders



Realtor Commission

Paid at time of closing – prior to construction

Single Close Rehab and Repair Benefits





100% Financing up to 100% of "as improved" appraised value.



Loan Note Guarantee is issued after closing – before repairs begin.



Purchase Existing while able to customize improvements.



Reduced Risk to Lenders as loans may be sold immediately on secondary market once the LNG is issued.



One Loan Closing with funding for both purchase and eligible rehabilitation.



Realtor Commission is paid at time of closing – prior to repairs.

Structural Non-Structural Finance up to \$35,000 in repairs **COST** Finance over \$35,000 in repairs **INSPECTION** Subject to repair type Qualified inspector is required Allowed -Allowed -10% if utilities are on; 15% is utilities are **CONTINGENCY** 10% if utilities are on; 15% is utilities are off off PITI reserves up to 6 mos when dwelling is **Optional RESERVES** uninhabitable

SFHGLP Communications: Overview and Objectives

The USDA Section 502 Single Family Housing Guaranteed Loan Program (SFHGLP) is working toward the 2022-2023 mission of expanding lending opportunities in underserved communities by encouraging participation in loan making on tribal trust lands.

Tribal Land Trust Lending Approach



Native CDFI Program Participation

Creating flexibilities and additional guidance for these lending institutions to achieve lending eligibility for our program, which already allows for loan making on land trusts and leaseholds.



Memorandums of Understanding (MOUs)

Creating a document that effectively addresses concerns and preserves the interests of all parties involved. We can further tailor each MOU for suitability between our currently approved lenders and the tribes to ensure a document that achieves program utilization for tribal members.

Single Family Housing Guaranteed Loan Program

Memorandum of Understanding (MOU)

Predefine the roles in the event of a loan default. Eliminate court involvement and legal complexities.

Not a finalized form – this is open to alterations



Memorandum of Understanding Between the United States Department of Agriculture, and an Indian Tribe or the Tribe's Designated Housing Entity and a USDA Approved Guaranteed Lender

I. Purpose	
The U.S. Department of Agriculture (USDA) and the	Tribe (Tribe) or
, its authorized Tribal Designate	ed Housing Entity (TDHE) and
, a USDA Approved Guaranteed	d Lender (Lender) (hereinafter referred to
collectively as the Parties) enter into this Memorandum o	f Understanding (MOU) to implement actions
that will expand homeownership opportunities on the	Reservation. The purpose of
this MOU is to set forth the principles and procedures whi	ich will be utilized by the USDA, the Tribe or it
designated TDHE, and Lender to extend homeownership of	opportunities through the USDA Single Family
Housing Guaranteed Loan Program (SFHGLP) to eligible ap	oplicants participating in the Tribe's/TDHE's
Risk Pool Program (Risk Pool).	

II. Background

Native Americans in the United States face worse housing conditions, disproportionately high unemployment and extreme poverty. In 2013, the U.S. Census Bureau reported that American Indians and Alaska Natives were almost twice as likely to live in poverty as the rest of the population. Traditionally, Native <u>American</u> and Alaskan Native communities have had limited access to financial opportunities for home loans on restricted trust lands.

The SFHGLP is administered by USDA Rural Development the Agency. The purpose of the SFHGLP is to provide low- and moderate-income people who will live in rural areas with an opportunity to own decent, safe and sanitary dwellings and related facilities. The SFHGLP offers persons who are without sufficient resources to provide necessary housing and who are unable to secure the credit necessary for such housing from other sources at reasonable terms and conditions, an opportunity to acquire, build, rehabilitate, improve, or relocate dwellings in rural areas. 7 C.F.R. part 3555. The Rural Housing Service of USDA recognizes that the SFHGLP provides an avenue to increase homeownership on restricted tribal trust lands to eligible borrowers.

III. Legal Authorizatio

The USDA enters into this MOU under the following authority: 42 U.S.C. 1441 et seq. (Housing Act of 1949, as amended)

The TDHE enters into this MOU under the following authority:
[Insert authorization from the Tribe (e.g. tribal council resolution, bylaws)]

Single Family Housing Guaranteed Loan Program

GUS: Guaranteed Underwriting System

Eligible or Ineligible

Accept
Accept with Full Documentation
Refer
Refer with Caution

Lender = Underwriter GUS makes recommendations



LENDER APPROVAL CRITERIA [7 CFR 3555.52]

A. Approval from Another Recognized Source

- > State Housing Finance Agency (SFHA)
- ➤ Department of Housing and Urban Development (HUD)- Federal Housing Administration (FHA)
- > Government National Mortgage Association (Ginnie Mae)
- > Department of Veterans Affairs (VA)
- Fannie Mae
- > Freddie Mac

B. Approval by Demonstrated Ability

C. Federal Oversight

- The Federal Reserve System, the Office of the Comptroller of the Currency (OCC), the Federal Deposit Insurance Corporation (FDIC), or the National Credit Union Administration (NCUA)
- The Federal Housing Finance Board regulating lenders within the Federal Home Loan Bank (FHLB) system.

D. Experience with a USDA Program or Farm Credit System

- An FCS lender with direct lending authority; or
- A lender participating in other Rural Housing Service, Rural Business Service, Rural Utilities Service, or Farm Service Agency guaranteed loan programs

LENDER APPROVAL PROCESS – Handbook Chapter 3

Attachment 3-A Lender Approval Checklist

TAX ID:					
DBAs:					
Mailing Address (if different)	Phone:				
	Fax:				
	County:				
8					
Company E-Mail:					
Phone: E-Mail:					
Fax:					
☐ Minority-Owned ☐ Women-Owned	☐ Minority-Owned/ Women-Owned				
ectors, and senior managers. Additional sheets may be at	tached, if necessary.				
Title/Responsibilities					
	Mailing Address (if different)				

LENDER APPROVAL PROCESS – Handbook Chapter 3

Attachment 3-A Lender Approval Checklist

Attachment 3-A Page 2 of 3

×	rent eligibility designations [Section 3.2 of HB Agency Certifications (Select applicable)	Preferred Method of Evidence/Certification (Submit as supplemental information)	Applicable Agency Assigned Identification
		Fannie Mae Form 582, "Annual Eligibility Certification Report"	
	Freddie Mac	Freddie Mac Form 168F, "Annual Eligibility Certification Report"	
	U.S. Department of Housing and Urban Development – Federal Housing Administration (HUD-FHA)	Letter showing lender approved by HUD as a Title II supervised or non-supervised mortgagee for submission of one to four family housing applications for Federal Housing Mortgage Insurance or as an issuer of Ginnie Mae mortgage backed securities "supervised" or "non-supervised."	
2 0.5. Department of Veteralis I Hairs (VII)		Letter showing lender approved as a supervised or non- supervised "automatic" mortgagee with direct lending authority for VA	
	State Housing Finance Agency (SFHA)	N/A	
	Farm Credit Service(FCS)	Lender must have direct lending authority. Provide Membership letter.	
	Lenders participating in USDA guaranteed loan programs.	Copy of executed agreement showing approval by Rural Housing Service, Rural Business and Cooperative Service, Rural Utilities Programs and/or the Farm Service Agency.	
	Evidence of Federal oversight (if applicable)	Evidence and supporting documentation per Section 3.2 of Chapter 3 of Federal oversight by any of the following: The Federal Reserve System; The Office of the Comptroller of the Currency (OCC); The Federal Deposit Insurance Corporation (FDIC); The National Credit Union Administration (NCUA); or The Federal Housing Finance Board regulating lenders within the Federal Home Loan Bank (FHLB) system.	
	Evidence of demonstrated ability in underwriting and/or servicing (if applicable).	□ A summary of residential mortgage lending activity. □ Written criteria that outline the policies and procedures the lender typically follows when originating, underwriting, and closing residential mortgage loans. □ Evidence that the lender has an experienced loan underwriter on staff.	

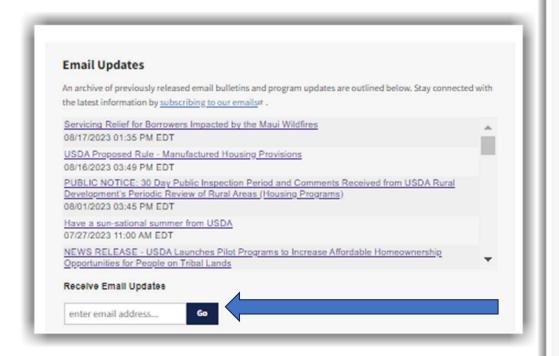
LENDER APPROVAL PROCESS – Handbook Chapter 3

Attachment 3-A Lender Approval Checklist

equ	ired document has	been included with the lender approval request package.]	
1.	Form RD 3555-16	"Agreement for Participation in Single-Family Housing Guaranteed/Insured Loan Programs of the United States Government (Lender Agreement)". http://forms.sc.egov.usda.gov/eForms/welcomeAction.do?Home	
2.	Resume	Evidence of Underwriter's qualifications and experience in the industry.	
3.	Retail Lender – Spreadsheet	If your firm is a retail lender , provide complete contact information (addresses, telephone numbers, fax numbers and e-mail addresses) for your branch locations, loan processing/underwriting departments, loan servicing, and a contact person for loan production. Information assists in populating Rural Development's lender record database.	
4.	Wholesale Lender or Servicing Lender- Spreadsheet	If your firm is a wholesale lender or a servicing lender , provide a general description of your services (loan processing, underwriting, table funding, loan servicing, real estate owned (REO) disposition, etc.) and provide complete contact information (address, telephone number, fax number, e-mail addresses) for your various departments, including regional account executives.	
5.	Underwriting Outline	A brief outline of underwriting criteria from the lender's internal loan policy manual. Include a statement to use forms approved by the Federal Housing Administration (FHA), Fannie Mae, or Freddie Mac.	
6.	Quality Control Plan	Must be in writing outlining policies and procedures along with any forms and checklists used in the process. Employees must operate independently of loan origination and servicing departments or the lender/servicer may contract out this function. If this function is contracted out, the lender must adequately monitor the performance of the contractor. Have procedures to report non-compliance to the highest levels of management. May be monthly or at the most a quarterly basis. Have procedures to report non-compliance or suspected misrepresentation to the appropriate regulatory authorities. Identify training opportunities for lender/servicer staff. Set timeframes for review and follow-up procedures. Have procedures in place to monitor any third party originators (TPOs) Include a consistent process to sample select and review SFHGLP loans.	
7.	Training Certification	Evidence of "New Lender Training" – https://www.rd.usda.gov/programs-services/lenders/usda-line-training-resource-library for one option available for mandatory new lender training. Review Section 3.2 of Chapter 3 for additional options available.	

Single Family Housing Guaranteed Loan Program TOOLS & RESOURCES

Single Family Housing **Guaranteed Loan Program GovDelivery**





www.rd.usda.gov/programs-services/lenders/usda-linc-training-resource-library

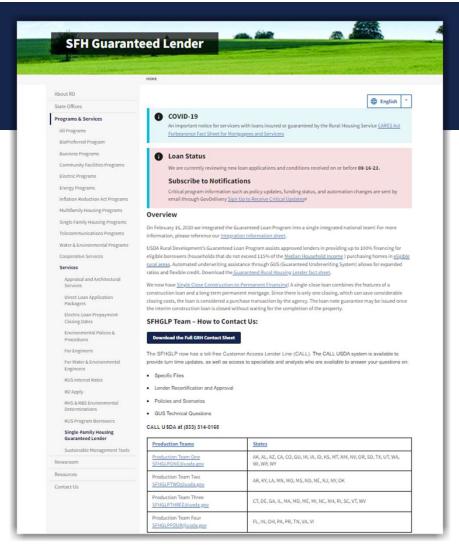
LINC Training Library

Lender Approval

Lender Training

Loan Closing Loan Origination

Loan Servicing



Single Family Housing Guaranteed Loan Program SFH Guaranteed Lender Page



Single Family Housing Guaranteed Loan Program

SFH Guaranteed Contacts

Including new toll-free line

833-314-0168

To Apply for Program Approval:

sfhglpservicing@usda.gov

For More Information or Program Training:

sfhgld.lenderpartner@usda.gov

U.S. DEPARTMENT OF AGRICULTURE

Contacts & Resources

TOPIC	CONTACT				
File-Specific Questions	1				
Information to include in email: Identify the state the application is located; if applicable; Provide applicant's name and USDA borrower ID, if applicable; GUS loan number, if applicable Include contact information; and Indicate if you would like a call back (otherwise you will receive an email reply)	Production Team One: SFHGLPONE@usda.gov AK, AL, AZ, CA, CO, GU, HI, IA, ID, KS, MT, NM, NV, OR, SD, TX, UT, WA, WI, WP, WY Production Team Two: SFHGLPTWD@usda.gov AR, KY, LA, MN, MO, MS, ND, NE, NJ, NY, OK Production Team Three: SFHGLPTHREE@usda.gov CT, DE, GA, IL, MA, MD, ME, MI, NC, NH, RI, SC, VT, WV Production Team Four: SFHGLPFOUR@usda.gov FL, IN, OH, PA, PR, TN, VA, VI				
File-Specific Questions by phone:	*833-314-0168, ext. 2				
Lender Self-Report	sfhgld.compliance@usda.gov				
Program Training	sfhqid.lenderpartner@usda.gov				
Program Marketing & Outreach	on grando para lo general gov				
General Loan Scenario Questions	sfhqld.program@usda.gov or *833-314-0168, ext. 4				
Loan Policy/Regulation/Handbook					
Turn Times	*833-314-0168, ext. 1				
Lender Approval/Recertification	sfnglpservicing@usda.gov				
Loan Servicing					
Technical Issues: GUS	RD.HD@USDA.GOV or (800) 457-3642 option 2, option 2				
Technical Issues: e-Authentication	E-Authentication FAQs: https://www.eauth.usda.gov/eauth/b/usda/faq E-Authentication Contact Us: https://www.eauth.usda.gov/eauth/b/usda/contactus				
Loss Claims	guarantee.svc@usda.gov				
Monthly & Quarterly Status Reporting GUS User Agreements	RD.SO.HSB@usda.gov				

^{*}Phone System Availability: 9:00 am to 3:30 pm ET

TOOLS & RESOURCES

Regulation and Handbook: https://www.rd.usda.gov/resources/directives

Lender Webpage: Turn times, contact information, and helpful links: https://www.rd.usda.gov/page/sfh-guaranteed-lender

USDA LINC: Training modules, user guides, and more useful resources: https://www.rd.usda.gov/programs services/lenders/usda-linc-training-resource-library.

GovDelivery: Receive notifications regarding origination, servicing, and GUS updates:

https://public.govdelivery.com/accounts/USDARD/subscriber/new

To request training tailored to your organization's specific needs, please reach out to our Lender and Partner Activities Branch.

Sfhgld.lenderpartner@usda.gov

David Corwin@usda.gov

