

Occupancy Council November 19, 2020

Gilbert, Dixie, Bob and Carrie

Bob asked if there were any trainings that anyone had in mind for our meeting in June.

Gilbert offered the need for technology training to be ready in future should there be another crisis like the pandemic happening now. More for the tenants so they won't be so isolated. He indicated that HDS is working on a program to help communications with tenants.

Dixie would like to see Occupancy Certification offered.

Bob said the Property Management is still a much needed component. He will talk with a company called Homeword in Missoula as they provide education/training for Renter education.

Gilbert said credit counseling and management for tenants is a need

Dixie asked about how does everyone deal with irate tenants. Suggestions were to get ideas from individuals/tenants within Housing, maybe a tenant council so they can be more a part. Need to get information out so they can be more informed.

Bob suggested doing a 20 point segment on how Housing Authorities are structured, where financing comes from, the IHP, what tenants need to know like rules and such.

Bob will look at training for topics discussed and the Occupancy Certification to happen the week of training in Denver.

Discussion on changing the meeting in Denver from June 16th to the week of June 28th.

The next Zoom meeting with officers will be January 14, 2021 at 9:00 a.m.